



Roommate

A Smart Online Ordering System Designed for Hotels and More





HOTEL ROOM SERVICES

Roommate can realize the digital room service by integrating the hotel management system (PMS) in 9 languages, so that guests from all over the world can enjoy various services by scanning the code or tapping the NFC through the phone without communicating with the front desk

HOTEL ROOM SERVICES



In-Room Dining Services

Without calling reception, guests will access Roommate's ordering page with tempting food photos by easily scanning the QR code or tapping the NFC in their rooms.



Room Maintenance Service

Guests can easily update with hotels. If anything in the room needs to be repaired or replaced. The time is selected by the guest.



Activity Booking

Want to bring more authentic activities to your guests? Roommate offers your hotel a digital information center page that includes ALL activities you are offering, such as massage, conference room, tours booking and so on.



Wake-up Call Service

Guests can choose the time when they want to be wakened up on their phones without calling reception.



Housekeeping Services

Guests can order drinks, personal cares, daily supplies and everything they need through Roommate.



Transportation Service

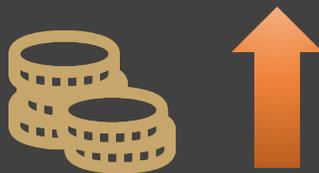
Guests can book the shuttle bus from hotels by digital timetable. For resorts that offer buggy rental, guests can secure their buggies online.

Roommate Profit Improvement Solution

While efficiently improving the guest experience, Roommate can also save the hotel 35% of manpower costs and increase sales by about 20%-35%.



Roommate will cut down
1.5-2.5 staff
Labor costs per day
with 24/7 Agile Customer Service



Roommate will save you
\$230+ per day
\$7,000+ per month
with Steadily Increased Profits

Roommate Profit Improvement Solution

■ KNOW YOUR AUDIENCE

Roommate helps hoteliers to cater to different guests' personalities, profiles, needs, and expectations. Our big-data analysis system can provide you suggestions to better meet guests' needs.

■ FOCUS ON THE GUEST EXPERIENCE

Interaction is the key of customer satisfaction and retention. Get in touch with your guests and let them order everything on their mobile phones.



INVEST IN HOTEL SOFTWARE ■

By using Roommate, you will eliminate time-consuming phone orders, improve order accuracy, and reduce order errors by our seamless POS/PMS integrations.

DEVELOP UNIQUE SELLING POINTS ■

International communications, digitized customer experience, fast information delivery will enhance your brand image.



Roommate Profit Improvement Solution



UPSELL & CROSS-SELL

A series of preferential information such as room upgrades, breakfast purchases, SPA promotions, etc. will be prominently displayed on Roommate's pages to enhance customers' purchase intentions.

ROBOT DOOR-TO-DOOR DELIVERY

Roommate can provide robot services, 24H delivery, saving labor, fast and efficient, and making some fun.

Easy Touch

The NFC contact will display all the service contents of Roommate in a second on their phone, and connect to the WIFI network at the same time.

Roommate Applicable Scenes

Roommate hotel room service can be applied to a variety of scenes such as the room, lobby, restaurant, swimming pool, SPA, etc., so that guests can enjoy fast service all the time





Roommate Contact



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THANK
YOU





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